1. Go to https://claim.ndus.edu

2. Click on Forgot my Password

Forgot my password

3. Enter your username

If you have forgotten your password, follow the prompts to reset your password.

Username*

Search 🔍   Cancel ✖

*Your username is typically your firstname.lastname

(sometimes a middle initial or a number)

4. Click on Continue to send a security code to reset your password

To verify your identity, a security code will be sent to you at   E****@g****.com

Continue ▶▶   Cancel ✖

This is the email address you entered when first claiming your student account

5. Check the email address and fill out the information required for the password reset.

*If you do not recognize the email address then you need to call the Service Desk at 701-671-3333 (option 3)

They will verify information with you, and assist with this process.

NDSCS Help Desk: 701-671-3333 (option 3)

Monday-Friday 7:45 a.m.—4:45 p.m.

NDUS Help Desk: 1-877-221-0887

Saturday and Sunday 8 a.m.—Noon